SENTRY RMS

Computer Aided Dispatch
(CAD) Police – Fire – EMS Overview

With minimum training, the Computer Aided Dispatch program enables the Dispatcher to quickly enter all pertinent information concerning the incident. UCR codes, streets, officers on duty and action codes are selected from pull down menus. Dispatch time, arrival and cleared times are entered by a simple click in that particular field. The Dispatcher is guided quickly and efficiently through completion of the incident. CAD3000 will not allow an incident to be completed if there are any empty mandatory fields and will direct the Dispatcher to enter the necessary information.

The CAD system is also integrated with various modules of the Records Management System to allow for instant alerts, quick lookups, and quick auto entry process. All data entered into the integrated CAD system is instantly viewable in the Records Management System. This eliminates duplicate data entry and data errors.

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SENTRY-PATROL

Features of Integrated CAD System
(Police-Fire-EMS Overview).

— Call Stacking	— CJIS Integration
— Non CFS tracking	— Track all calls for service
— One click agency integration	— Track all agencies on one screen
— Common Caller Lookups/Auto Enter	— Enter times across multiple agencies
— Integrated Police/Fire/EMS CAD system	— Customizable Call Sort – i.e. Priority Level, Time of Call, Location, etc.
— Building lookups (i.e., lists areas within building bases on building name or number)	— Paging integration – Iamresponding, Inforad, Spotted Dog. Others available on request.

Shared Property Database

Police/Fire/EMS/Building Dept. share property info and hazmat data.

Searching

Quick Name – Enter a name or portion of a name to search entire database.
Detailed – Searching all applicable fields of the database.
All searches show only data based on security privileges.

Quick search and Detailed search features – Search
Complete database.
(secure records not viewable)
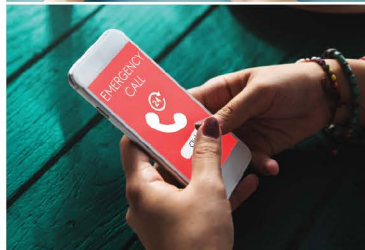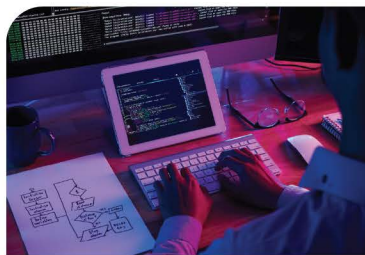
Call Handling integration

- – ProQA - Certified
- – PowerPhone- Access

AVL/Mapping integration –

- – Point and Click environment
- – ODBC capabilities
- – CAD integration
- – Live Vehicle Tracking
- – Optional History records
- – Option of GPS units to interface with vehicle operations tracking (i.e. lights and sirens)

Quick Alerts:

- – User definable alerts and notifications
- – Location history
- – Person history
- – Restraining/protective orders

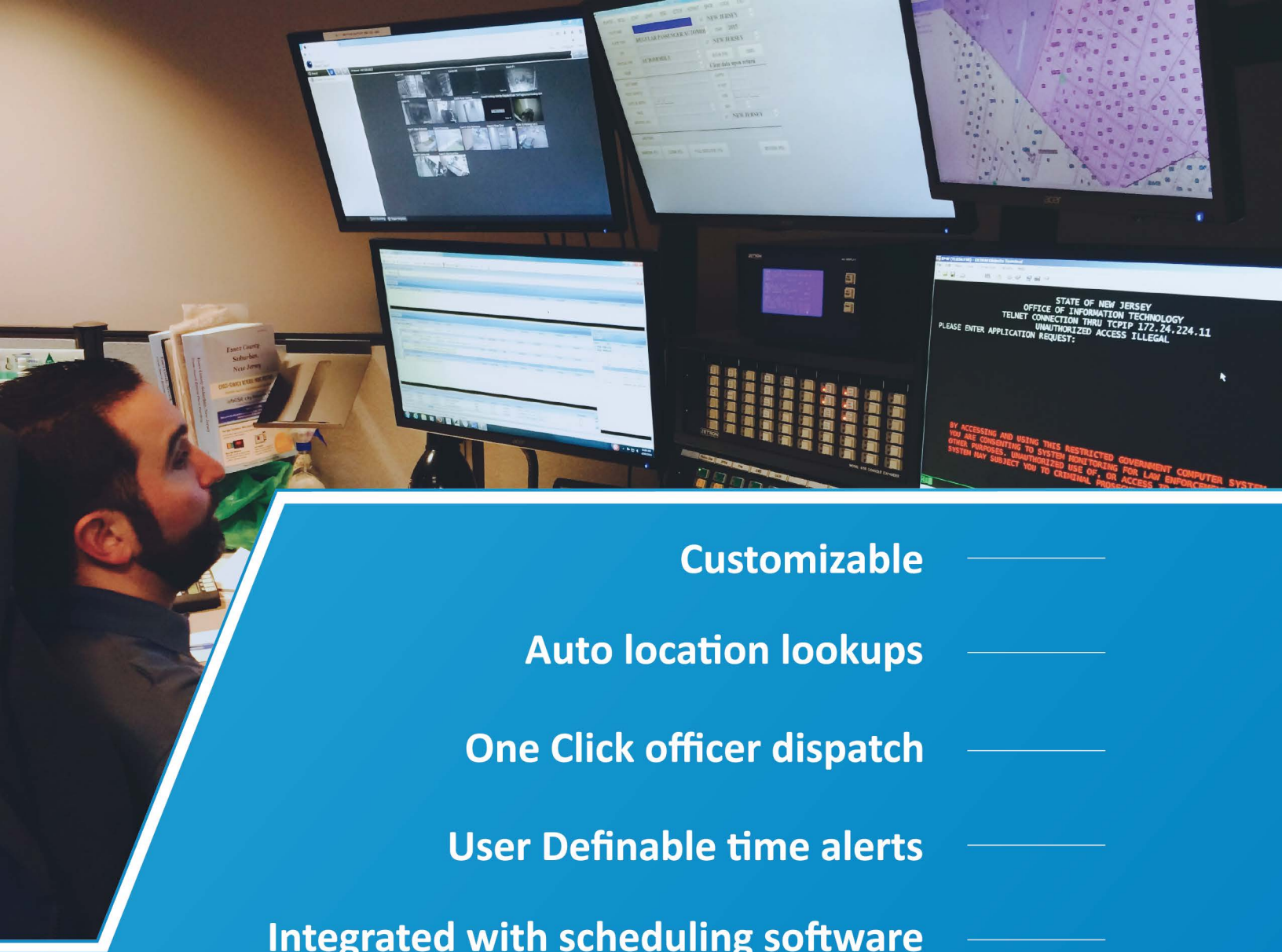| |
|---|
| **Statistical Analyses** |
| **Banned Persons (Persona Non Grata)** |
| **Instant Messaging** |
| **E911 Integration** |
| **MDT Messaging** |
| **Mobile CAD – All Agencies (view and/or interact with CAD from the field)** |

Reports and Inquiries

- − Dispatcher can search the entire RMS database by name (or any portion of a name) and by any information entered into the database i.e. incident number, address, motor vehicle info, narrative, CAD details etc. while still operating the CAD

- − Dispatcher can view and print search results

- − Various reports can be generated from the CAD i.e. press report, activity log, etc.

Customizable

SENTRY-PATROL-CAD

Additional Specific Police Dispatching Features

- — **Quick Features –
  Auto enter data for common call types**

  - ◈ MV Stop (auto enter stop, auto CJIS lookups)
  - ◈ Duplicate CAD Card
  - ◈ Quick Check (Building/Door Checks)
  - ◈ Customizable Quick Features

- — **One Click integration with Fire and EMS CAD**

- — **Office recommendation based on GEO location**

- — **Officer Status list – view location of officer on CFS and Non CFS**

- — **Report Integration- All data collected in the CAD system transfers directly to the RMS**

Customizable

Auto location lookups

One Click officer dispatch

User Definable time alerts

Integrated with scheduling software

Location pull down lists

Instant location history alerts

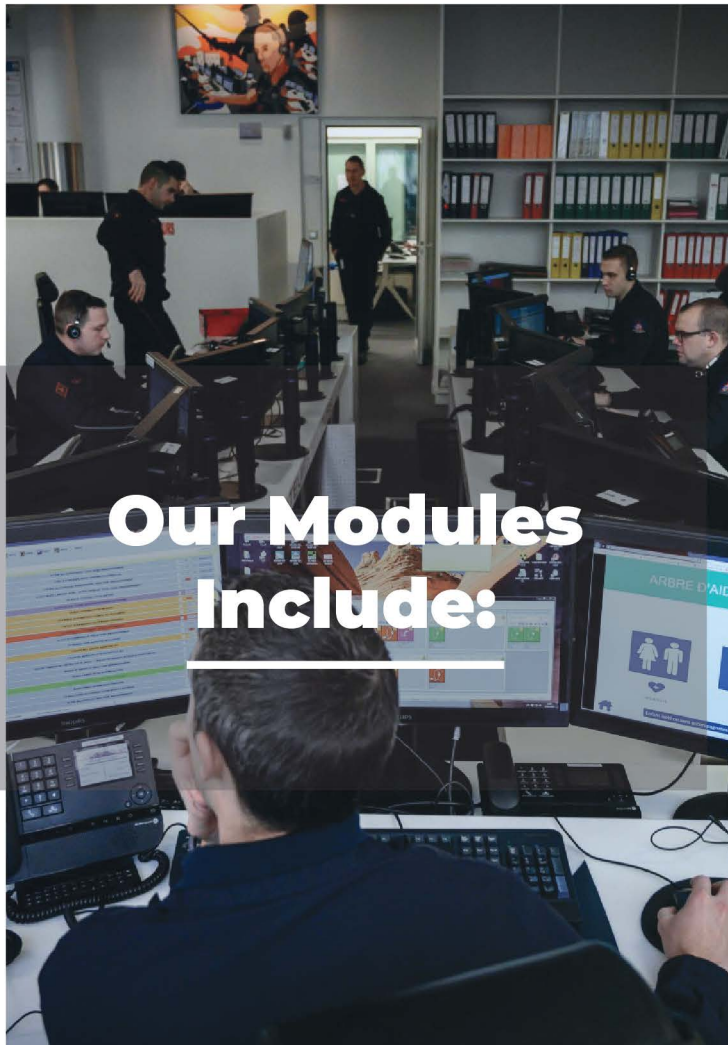**Person Data (entered Manually or Auto Entered via CJIS System)**

Help Menu – Interactive help menu to guild a dispatcher through the call

Motor Vehicle Data (entered Manually or Auto Entered via CJIS System)

SENTRY-PATROL-RMS
Police Records Management System

All aspects of the SENTRY-PATROL Records Management System are designed to be completely integrated to eliminate duplicate data entry and to enhance data sharing.

Our Modules Include:

Case Management

- ◇ − Track Status of Cases
- ◇ − Leads Management
- ◇ − Assign Case Duties (follow up, interviews, etc)
- ◇ − Tack Forms Attached to Case
- ◇ − Statistics Analysis
- ◇ − Division Tracking
- ◇ − Officer Report Tracking
- ◇ − Supervisor Tracking

Report Writing

With minimum training the ReportWriter will guide an officer through writing a quick, easy, and error free report. Through the use of the on-screen help menu, a report cannot be completed if it contains any errors or omissions. All information entered at the CAD is written directly to the Report Writer. The ReportWriter also utilizes pull down menus, and auto enter buttons. These features eliminate redundant data entry while speeding up the report writing process.

* Cleary Reporting Module *

Mobile Report Writing

- – Real Time Access to RMS in a Mobile Tablet Environment
- – Customized Access Levels
- – Officer Tracking
- – Tablet Integration – iPad, Android, Windows
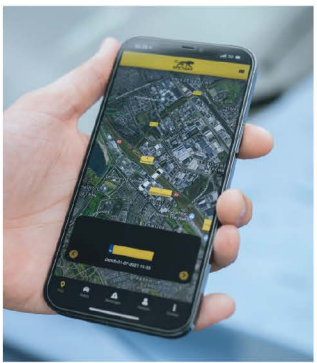
Field Intelligence Tracking

- – Protective/Restraining Order Tracking (Integrated to CAD Alerts)
- – Permit Tracking
- – Alerted Name and Address Tracking

Case Photos

- – Import Case Photos into Report
- – Photo Tracking

iPad App

- – Interface CD/RMS with an ipad
- – Auto Picture Import
- – Digital Signatures

- One Click integration with Police CAD
- NFIRS compliant
- Integrated with Fire Reporting System
- Run Orders
  - Pre-defined run orders for multiple alarms
  - Onc click dispatching
- Number of unit type suggestions
- Out of service apparatus tracking
- Can be integrated to FireHouse Software System
- Track Patient Information
- Track patch times
- Track mutual aid
- Track Required EMS data for state reporting
- Hospital Tracking
- Customizable

Additional Specific Fire and EMS Dispatching Features

Searching

- Quick Search Features
- Customized Search Layouts
- Results Based on User Security
- All Data Entered into the Hunt CAD/RMS is searchable

- Spell Check
- Officer Signoff
- Auto Enter Previously Entered Persons
- Onscreen Help Guide and Highlighted Data to eliminate omissions and errors
- Integrates with State and Departmental Forms
- Quick Search Features
- Officer Reports Owed Queue
- Quick Copy and Paste from Other Report
- CAD Data Integrated

Report Writer Features

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